

REPORT OF THE POLICE SERVICE**TO****THE CHATHAM-KENT POLICE SERVICES BOARD****Board Report Number: 4.1 (Regular)****Date of Report: February 27, 2024****Date of Board Meeting: March 6, 2024****Reference:****New Hires**

As a result of a hiring process, it is recommended that Part-Time Permanent ECOs, Chantelle Henriques, Lucas Trahan, Camryn Dudley and Abigail Case be hired as a Permanent Emergency Communication Operators, Grade 7b Level 1, effective January 24, 2024.

As a result of a hiring process, it is recommended that Tess Dickson and Dean VanHerpe be hired as Cadets, Level 1, effective February 5, 2024.

As a result of a hiring process, it is recommended that Sarah VanderBrand be hired as Project Manager, Grade 8, Level 4, effective March 4, 2024.

Elevations

It is recommended that Full-Time ECO, John Maunula, be elevated from Grade 7b Level 2, to Grade 7b Level 3, effective March 9, 2024.

It is recommended that FOI Coordinator, Jennifer Warwick, be elevated from Grade 7 Level 3, to Grade 7 Level 4, effective April 3, 2024.

Promotions

As a result of a promotional process, it is recommended that Staff Sergeant Matthew Stezycki be promoted to the rank of Inspector Level 2, effective March 6, 2024.

As a result of a promotional process, it is recommended that Sergeant Doug Cowell be promoted to the rank of Staff Sergeant, effective March 6, 2024.

As a result of a promotional process, it is recommended that Constable Paul Hendrie be promoted to the rank of Sergeant, effective March 6, 2024.

Chaplains

It is recommended that Michael Borgert and Paul Kim be assigned to the CKPS Chaplaincy Unit effective March 6, 2024.

Resignations

Part-Time Permeant ECO Stacey LePoivre has tenured her resignation notice, effective January 26, 2024.

Constable Todd Trahan has tenured his resignation notice, effective February 11, 2024.

Recommendation:


A Board resolution approving the above mentioned new hires, elevations, promotions, Chaplain recruitments and resignations.

Prepared by:



Executive HR Coordinator, Emily Murphy

Recommended by:



Chief of Police, Gary Conn

REPORT OF THE POLICE SERVICE**TO****THE CHATHAM-KENT POLICE SERVICES BOARD**

Board Report Number: 4.2 (Regular)

Date of Report: February 21, 2024

Date of Board Meeting: March 6, 2024

Reference: Project Lifesaver

Recommendation: Receive the report for information purposes as an update on the progression of Project Lifesaver

Overview:

This report is an update on the progression of Project Lifesaver initiative originally presented to the board on January 17, 2024.

We have approached seven local organizations to provide information about Project Lifesaver, researched potential funding sources, and gained an understanding of the scope for potential users. The following organizations have expressed preliminary interest with the understanding that dialogue is continuing:

Alzheimer's Society of Chatham-Kent
Chatham-Kent Children's Treatment Centre
Chatham-Kent Health Alliance
Community Living Chatham-Kent
Community Living Wallaceburg
Linck
New Beginnings ABI & Stroke Recovery

Cost:

The cost per transmitter (bracelet) starter kit is \$347 US or approximately \$468 Canadian. The kit includes a data transmitter, a transmitter case, a 12-month supply of batteries, and a transmitter tester. The transmitter comes with a 5-year manufacturer's warranty. Chatham-Kent Victim Services will be ordering 20 transmitter starter kits in anticipation of implementing the program in Q2 of this year. We continue to seek funding sources with the goal to remove or at least mitigate the cost associated to the bracelet as a barrier for this initiative.

Next Steps:

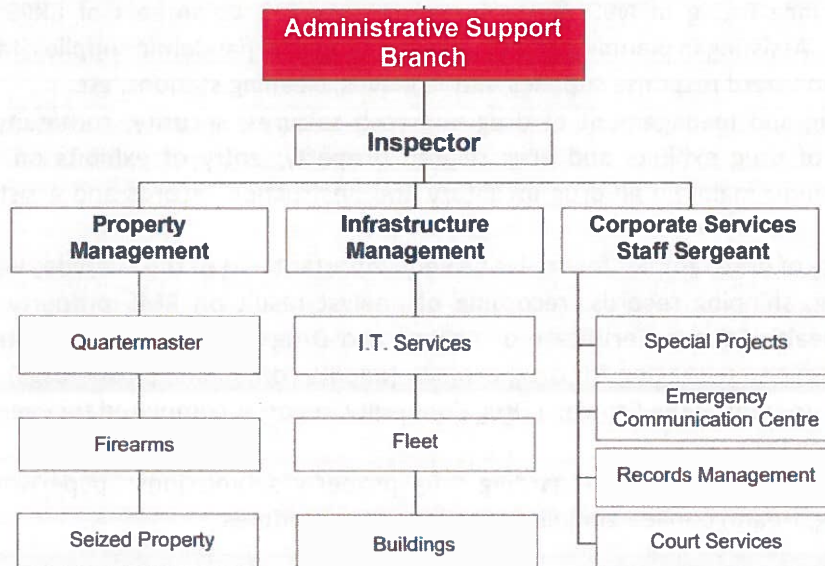
Ms. Kate do Forno, Executive Director of the Chatham-Kent Victim Services, and Inspector Michael Pearce of the Chatham-Kent police Service shall be attending a meeting with the Chatham-Kent Ontario Health Team on March 21, 2024, to provide further education/information and continue conversations with local organizations.

Recommended by:


Chief Gary Conn

REPORT OF THE POLICE SERVICE**TO****THE CHATHAM-KENT POLICE SERVICES BOARD****Board Report Number: 4.3 (Regular)****Date of Report: February 20, 2024****Date of Board Meeting: March 6, 2024****Reference: 2023 Annual Report – Administrative Support Branch****Recommendation:** In compliance with O. Reg. 3/99 Section 31 of the Ontario Police Services Act, we request the Board receive the report for information purposes

The Administrative Support portfolio is comprised of a team of sworn and civilian members that collectively keeps the Police Service functioning from behind the scenes. The branch consists of Quartermaster/Drug Exhibits, Property Coordinator, Information Technology Services, Building and Fleet Logistics, Firearms/Property, Records Management, Court Services and the Emergency Communications Center.



A more thorough breakdown of services provided by these sections is encompassed in the attached individual reports. While each section has their own individual mandate of service level expectations, collectively they are dependent upon each other to ensure success.

Property Management

Annual Report – 2023

The Property Management 2023 Annual Report is broken down into two (2) sections:

1. Quartermaster and Drug Exhibit Coordinator
2. Seized Property

Quartermaster/Drug Exhibit Coordinator

The Chatham-Kent Police Service has one civilian assigned on a full-time basis as Quartermaster / Drug Exhibit Coordinator. That position is currently held by **Katie Quagliotto**.

Katie Quagliotto is instrumental in researching the equipment and uniform needs of the front-line officers. Katie is responsible for the drug exhibits that are seized and found by police officers. There is a very specific chain of evidence with the seizure and storage of drugs that must be aligned with Health Canada and judicial requirements.

Katie's main responsibilities are as follows:

- Managing and purchasing all equipment & clothing for the Service including product research, purchasing, shipping and receiving, managing inventory levels, forecasting requirements based on budget, personnel and changing policing trends.
- Manage distribution of equipment and clothing to members, maintain employee records and organization of sizing dates.
- Deal directly with all suppliers, cleaners and alteration stores for repairs, cleaning and maintenance of QM inventory.
- Conduct face fitting of N95 masks for all members & volunteers of CKPS for pandemic planning. Assisting in planning of and ordering of special pandemic supplies: face fit kits, N95 masks, biohazard response supplies, nitrile gloves, cleaning stations, etc.
- Processing and management of drug and cash seizures; security, continuity, storage and disposal of drug exhibits and drug related property; entry of exhibits on RMS property management; maintain all drug inventory and destruction records and assist with external audits.
- Continuity of drug samples for analysis a very important part of the everyday work: collection, packaging, shipping records; recording of analyst result on RMS property management; issuing Health Canada Certificate of Analyst and Drug Offence and Disposition Forms and Exhibit stickers, packaging for drug exhibits (needle containers, plastic bags). In 2020, as a new requirement of the Crown, a Drug Continuity Report is completed for every incident that charges are laid.
- Katie also trains members regarding drug property submissions: paperwork, safety and packaging, Health Canada guidelines, policy and procedures.

2023 Year in Review

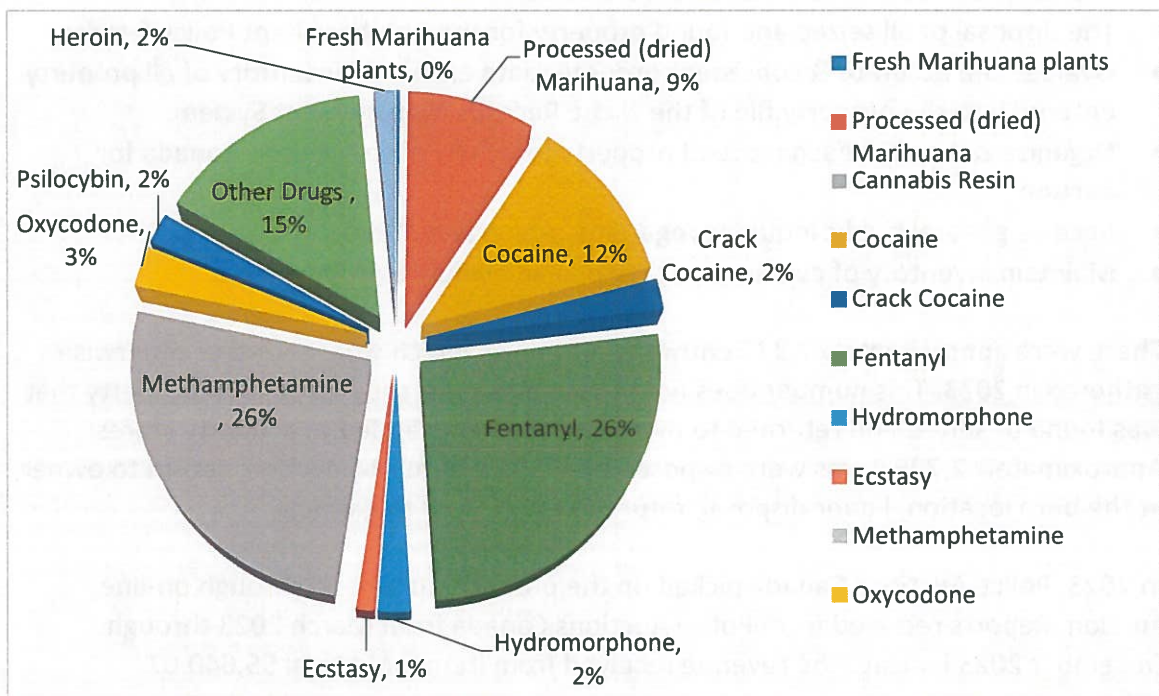
There were 92 purchase orders submitted in 2023 to various suppliers for equipment and supplies.

In 2023, there were two (2) trips made to "Stericycle" in Brampton to destroy drugs, related property, as well as general property from Property/Exhibit Manager.

The Chatham-Kent Police Service consistently has in its possession several hundred drug occurrences with several exhibits attached to each. There were 410 occurrences where drugs were seized and submitted as evidence or under other circumstances.

In 2023, there were 127 incidents in which drug paraphernalia was seized. Prescription medication was seized for disposal under 34 occurrences.

The chart below is a breakdown of the number of incidents various drugs were seized.



Property Coordinator

The Chatham-Kent Police Service has one civilian assigned on a full-time basis as Property Coordinator. That position is currently held by **Colleen Stonehouse**.

Colleen is responsible for the storage, retention and destruction of property that is either recovered, seized or found by members in the course of their duties and to ensure the chain of evidence rules are followed. Failure to do so could result in the exclusion of evidence at trial and subsequent acquittals in some of those cases.

In addition to this, Colleen is responsible for the destruction of property. The property that is not returned to victims or identified by property owners is sold through an on-line auction process. This initiative was researched and implemented by Colleen and continues to this day.

Specific responsibilities include:

- The management, security, continuity and safe storage of all exhibits and found property for the Chatham-Kent Police Service.
- The disposal of all seized and found property for the Chatham-Kent Police Service.
- Oversee the accurate & consistent property data entry and inventory of all property entered into the property file of the Niche Records Management System.
- Organize & number each piece of property to go to Police Auctions Canada for auction
- Receive general public inquiries regarding property matters.
- Maintain inventory of evidence packaging and evidence property tags.

There were approximately 2,327 entries for property which were seized or otherwise gathered in 2023. This number does not include firearms, drug exhibits or property that was found or seized and returned to owner before being added to property stores. Approximately 2,726 items were disposed of in 2023, either by auction, return to owner, at the burn location, liquor disposal, returned to MTO, or to garbage.

In 2023, Police Auctions Canada picked up the property to be sold through on-line auction. Reports received from Police Auctions Canada from March 2023 through December 2023 indicate the revenue received from items sold total \$5,640.07.

Infrastructure Management

Annual Report – 2023

INFRASTRUCTURE MANAGEMENT

The 2023 Infrastructure Management Annual Report is broken down into three (3) sections:

1. IT Services
2. Fleet
3. Buildings

Information Technology Services

With the increased use of computers and software the IT Section was forced to grow and now features five (5) IT professionals; Quentin Sprik – IT Coordinator, Michael Cox, Neil Moskal, Reide McCabe and Sebastien Bourgeois-Beauchemin.

Members in IT are responsible for all computer related issues as well as software management, equipment upgrades and project management. The ever-changing demands have put the IT Section to the test and the team members have stepped up to exceed all expectations.

On a daily basis, the IT Section are heavily engaged with the following responsibilities to enhance services to the community:

1. 40 Mobile Data Terminals (MDT) in police vehicles
2. 190 laptop and desktop workstations
3. Virtual Machine (VM) Network Infrastructure implemented to realize savings
4. Support for SCOPE (Crown management software) providing the Crown with computers
5. Cellular Phone management – order and maintain phones for over 200 employees
6. Command Post – maintenance and updating
7. Avigilon Cameras at numerous sites
8. Avigilon Door Access controls at numerous sites
9. All technological tools for the ECC
10. CCTV in Downtown Chatham core
11. CROMS (digital accident reports for frontline members)
12. Online Crime Reporting platform

Technology for CK Police has taken leaps and bounds and continues to be an important tool for all officers, both on and off the road. Last year was an extremely busy year with the deployment of over eight major projects. This year was a true test for the IT team as the scope and size of these projects surpassed anything they have dealt with in the past. These projects included.

1. NG-911 Backend infrastructure build
2. The build of the new Backup ECC Center.
3. DEM (Digital Evidence Management) Implementation
4. Computer / Tablet Refresh 2023
5. Implementation of new Admin PBX (phone system)

6. Solacom – New dispatch call handling solution
7. Norigen Business Analytics platform
8. Automated License Plate Recognition (ALPR) deployment
9. In Car Camera (ICC) deployment

Many new technologies will be implemented in 2024 giving the police service many tools to increase efficiency in day-to-day activities. Some of the new projects for 2024 include NG-911 implementation, Body Worn Cameras (BWC), Axon Interview Room installation and ongoing CCTV enhancements.

The POLICE-IS teams continued work ethic, knowledge and determination has ensured that the service is getting the best possible technical support that it can. This group continues to perform at a high level and are frankly some of our unsung heroes within the service.

Fleet and Buildings

The Chatham-Kent Police Service has one civilian assigned on a full-time basis as Logistics Coordinator. That position is currently held by **Jeff Hopman**.

Jeff wears many hats and is called on continuously to help manage a wide variety of problems.

In total, the CKPS operates over seventy (70) police fleet vehicles and utilizes seven (7) different buildings throughout Chatham-Kent. Jeff works hand-in-hand Chatham-Kent Fleet Services and Chatham-Kent Building/Maintenance divisions of the Municipality to ensure the members have solid vehicles and safe buildings to work in.

In 2024 we will begin to see the fruits of a long-term project where we will be changing our vehicle equipment from a company near Toronto to a service in Windsor. The changes being made are significant and include a complete overhaul of equipment in regard to emergency lights, prisoner cages, weapon mounts, light and siren controls. With the discontinuation of the Dodge Charger this is the optimal time to make this change as many parts simply won't move over from a sedan to the new SUV style Durango's you will see patrolling Chatham-Kent.

Jeff is always ready to assist in day-to-day problems and uses sound judgement for long term projects of the service.

Corporate Services Section

Annual Report – 2023

The Corporate Services Section 2023 Annual Report is broken down into five (5) sections:

1. Court Services Section
2. Emergency Communications Centre
3. Records Management Section
4. Firearms/Training
5. Special Projects

Personnel

The section has a total of **55** members, broken down as follows:

	Civilian	Special Constable	Sworn
Court Services Section	5	6	6
Emergency Communications Centre	21	0	0
Records Management Section	15	0	1
Firearms/Training	0	0	1
Total	41	6	8

Court Services Section

Annual Report - 2023

The principal focus of the Court Services Section of the Chatham-Kent Police Service (“CKPS”) continues to be:

- a) case management of federal, provincial and municipal charges laid by CKPS; and
- b) the security of two (2) Courthouses and its occupants.

The Court Services Section continues to enhance relationships with all justice sector partners including the Crown Attorney’s Office, Victim Witness Assistance, Chatham-Kent Intimate Partner Violence Community Coordinating Committee, John Howard Society, Judiciary, the local Defence Bar and Court Administration.

Last year was a year of transition in many ways as we moved towards normalcy while dealing with increase of strain of trying to efficiently deal with backlog caused by COVID. Mid-way through the year, the changes became more noticeable as we saw an increase in the numbers of persons attending the courthouse because of the return of in person court for first appearance, Family Court, Superior Court Jury trials, civil court and people attending Court administration. Also, there was an upgrade in Security system which had reached its life span and Courts providing input on upgrades and feedback during the installation process. Lastly, in September we transitioned back to Court Services bringing prisoners from HQ and housing them at the Courthouse for in person bail hearing.

The Court Services Section had to be flexible in identifying new challenges caused by changes within the service delivery at courthouse, change and training required for new staff to ensure we maintained and persevered and continues to produce high level work despite increased and changing demands.

COMPOSITION

Since January 2023, the Court Services Section has been supervised by Sergeant Jonathan Mulder who reports directly to Staff Sergeant Kate McArthur and Inspector Jason Chickowski.

The Court Services Section, under the umbrella of the Administrative Support Branch, is responsible for the security and operational management of two Courthouses within the Municipality of Chatham-Kent, namely:

- 1) Ontario Court of Justice and Superior Court of Justice located at 425 Grand Ave. W. in Chatham; and
- 2) Provincial Offences Court located at 21633 Communications Road in Blenheim.

The Court Services Section consists of the following specialized units:

- Bail Safety Officer.
- Court Administration.
- Court Security; and
- Intimate Partner Violence Coordinator.

In 2023, the staffing compliment for the Court Services Section consisted of the following:

- 1 Sergeant – responsible for management of the Section. (Jonathan Mulder)
- 3 Constables – responsible for bail safety, case management and security. (*Mike Weedon, Amy McClellan, and Jeff Murray*)
- 1 Constable – responsible for Provincial Offences Court case management and security. (*Marcel Demaiter*)
- 1 Constable – responsible for the case management of Intimate Partner Violence files. (*Kelly Helbin*)
- 6 Special Constables – responsible for security and prisoner management as well as administrative matters. (*Kim Brown, Jessie Brooks, Terry Kivell, John Carter, Kandis Fischer, and Ron Metcalfe*)
- 4 Cadets – responsible for security and prisoner management. These officers were trained and assisted at Courthouse prior to attending Ontario Police College.
- 1 Administrative Clerk – responsible for Crown brief management and administrative matters (*Michael James*).

Members of the Court Services Section are responsible for the following:

- security of two Courthouses and its occupants including support staff, patrons, visitors, prisoners, and the judiciary.
- management of prisoners, including coordination of Court attendance and escorts to and from Correctional facilities.
- preparation and coordination of documentation required for federal, provincial and youth Correctional facilities and Courts with respect to prisoner attendance including Judges Orders.
- Case management.
- facilitation of the bail hearing process including case preparation, testimony, and the provision of general assistance to Crown counsel.
- intake, including the preparation of and swearing to information's, affidavits, warrants and various applications.

- preparation and assembly of Crown briefs to ensure the orderly flow of documents through Court.
- liaising with various justice sector partners as previously mentioned.
- administration of the Intimate Partner Violence program for the Chatham-Kent Police Service; and
- provision of assistance, as necessary, with all aspects of the day-to-day operations within the Courthouse.
- Providing care and security of person in custody for Court appearance, Bail Hearings, Criminal and Family Court appearances.

PRISONER HANDLING

In 2023, members of the Court Services Section were responsible for processing, monitoring, and accommodating 667 prisoners which was an increase of 82 from the previous year. The number of audio/video appearances was 4622 which was an increase of 448 from 2022.

The net result of the two statistics is that there continues to be an increase in the number of prisoners handled by Court Services and is trending up towards pre COVID numbers from 2021.

Below are the total numbers of prisoners (in-person and virtually) processed over the last 4 years.

2020	2021	2022	2023
4624	5507	4759	5289

In September 2023, the Courts returned to in person bail hearing with the accused being held at the Courthouse. To accommodate this four (4) Cadets were assigned to the Courts and assisted with prisoner management and security.

	2019	2020	2021	2022	2023
Total Prisoners Processed (<i>in-person</i>)	2238	821	709	585	667
Adult Males	1819	699	559	467	519
Adult Females	391	96	128	113	129
Youth Males	26	25	20	5	14
Youth Females	2	1	2	0	5

Additional Statistics

Audio/Video Bail Hearings	2386	3443	4798	4174	4622
Wash Court Prisoners	250	226	184	170	183
DNA samples Collected	271	250	311	366	301
Fingerprints Collected	268	347	203	216	296

In addition to the above statistics, 120 arrests were made at the Courthouse by Court Services Staff in 2023.

COURT SECURITY ISSUES

The Court Services Section continues to modernize security at both Courthouse locations. In 2023 the following improvements were made:

1) Ontario Court of Justice - 425 Grand Avenue West:

- In 2023, the onsite work begun with installation of the infrastructure of the new Security System and the work transitioned to the installation of hardware, surveillance cameras, panic strips, video equipment etc.
- As of January 2024, the new security system was over 90 percent complete with a final completion date now scheduled to be before the end of April 2024.
- The installation has gone smoothly, and this was due to open communication between Police, Court administration and the Installation company via biweekly zoom meetings to ensure the needs of all stakeholders were met.
- This is a state-of-the-art security system which is equivalent to the equipment being used at other courthouses and correctional facilities. They increased the number of video cameras on the interior and exterior of the building to provide full coverage; the equipment is user friendly; and it added panic strips in prisoner management areas.

2) Provincial Offences Court - 21633 Communications Road:

- In 2024, they are upgrading the video camera system in Courtroom and installing a new camera in the cells
- Municipality will be hiring a new provincial prosecutor who will be a Municipal employee.

As part of the day-to-day operations, members of the Court Services Section are responsible for screening all patrons entering the building as well as monitoring those who have been identified as a threat to staff and the judiciary. These screening processes have resulted in the seizure of various items/weapons that pose a threat to building occupants including used syringes, knives, steel bars, smoking pipes, torches, and handcuff keys.

	2020	2021	2022	2023
Total Items/Weapons Seized	86	67	124	145
CDSA/Vape/lighter torch/alcohol/misc.	N/A	N/A	N/A	341

INTIMATE PARTNER VIOLENCE SECTION

Intimate partner violence is any use of physical or sexual force, actual or threatened, in an intimate relationship, including emotional/psychological abuse or harassing behavior. Intimate relationships include those between the opposite-sex and same-sex partners. These relationships vary in duration and legal formality and include common-law and married couples as well as current and former dating partners.

Intimate partner crimes are often committed in a context where there is a pattern of assault and/or controlling behavior. Violence may include physical assault as well as emotional, psychological, and sexual abuse. Intimate partner crimes also include threats to harm children, other family members, pets, and property. Violence is used to intimidate, humiliate, or frighten victims and, generally, to make the victim feel powerless.

Intimate partner violence may include a single act of abuse or a number of acts that may appear minor or trivial when viewed in isolation, but collectively form a pattern that amounts to abuse.

Intimate Partner Violence – Statistics

	2019	2020	2021	2022	2023
Intimate Partner Occurrences	2219	1904	1839	1788	1740
Resulted in Charges Laid	305	204	270	288	282
Resulted in No Charges Laid	1914	1700	1569	1500	1458

Additional Intimate Partner Violence Statistics

	2019	2020	2021	2022	2023
Assault	377	216	212	224	244
Assault	292	178	157	172	168
Assault with a Weapon / Bodily Harm	79	36	54	52	76
Aggravated Assault	6	2	1	0	3
Sexual Assault	20	4	14	7	22
Sexual Assault	16	4	14	7	22
Sexual Assault with a Weapon	4	0	0	0	0
Aggravated Sexual Assault	0	0	0	0	0
Breaches	201	151	266	305	249
Uttering Threats	78	63	85	62	59
Mischief	84	59	55	47	41
Forcible Confinement	37	24	18	17	15
Criminal Harassment	27	21	27	26	11
Firearms/ Weapons Dangerous	13	17	10	8	2
Choking	5	8	21	24	62
Human Trafficking related	N/A	5	0	0	0
Other	52	24	66	50	40

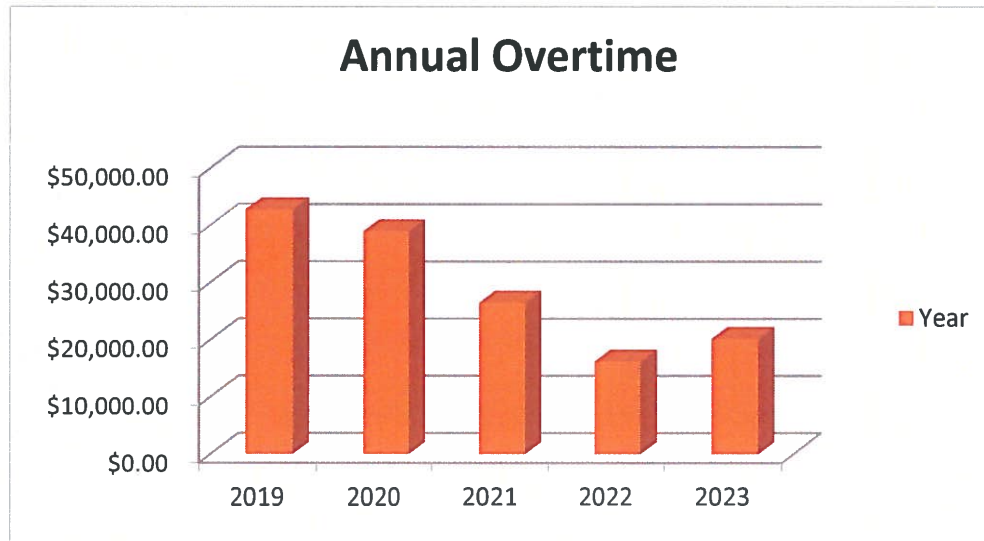
OVERTIME – COURT SERVICES SECTION

The amount of overtime costs in 2023 increased from the previous year due to several factors including prisoner escorts, extended court hours and prisoner management. Most Court escorts are to Youth Detention facilities located in Brampton, Niagara, and Hamilton areas. Overtime is typically attributed to the following:

- Court overruns
- number of prisoners and audio remands.
- prisoner transports/escorts.

The following are overtime costs related to the Court Services Section from the past five years.

2019	2020	2021	2022	2023
\$42,732.18	\$38,956.25	\$26,481.89	\$16,221.49	\$20,198.21



ESCORTS

A significant amount of overtime costs is directly attributable to prisoner transports/escorts across the province that are not conducted by the Ontario Provincial Police Transport Unit. Such escorts include young offenders, pregnant or injured prisoners and prisoners attending for mental health assessments. In these said instances, CKPS invoices the Office of the Solicitor General, via the Crown Attorney's office, for cost recovery. While not all escorts are billable to the Solicitor General, most are reimbursed.

In 2023 the number of escorts nearly doubled from the previous year (17) and the Office of the Solicitor General was billed for 30 escorts from the Court Services Section. The total cost recovery for 2023 resulting from escorts was \$34,141.40 which includes mileage and incidentals.

GOALS FOR 2024

In 2024, the Court Services Section will seek to address the areas of improvement identified herein, including:

- Complete training for Court officers on new security system to maximize efficiency, safety, and security of all persons in the Courthouse.
- Continue to enhance relationship with justice sector partners.
- Assist and support Judiciary in handling of backlog and pressure placed on Court system.
- Adjust to upcoming changes in service delivery at the Courthouse to improve efficiencies and identify better methods.

- Reduction in number of outstanding warrants, DNA, and fingerprints.

Furthermore, the Court Services Section looks forward responding to the information received in the Deloitte report and the changes in service delivery.

CONCLUSION

The challenges identified for the Court Services in 2023,

- Providing input to ensure Security System meets our security needs.
- Training of Court officers on Security system
- Aiding with reducing backlogs at Courthouse.

Court Services met the goals in these areas and the emerging challenges including a return of in-person bails, jury trials, opening of Courts to the public and training Cadets to support Court officers.

Records Management Section

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The Records Management Section of the Chatham-Kent Police Service is responsible for the capture, storage, retrieval and dissemination of information.

Dedicated staff maintains a high level of accurate and efficient records that provide essential and attainable information sharing, while being committed to service delivery based on the needs of our community.

The Records Management Unit is comprised of 14 full time civilian, 1 Part time civilian and 1 Uniformed Manager deployed at Police Headquarters and the Wallaceburg Police Service Centre.

Information sharing, employee and volunteer screening services, processing and maintaining court documentation, criminal records and police file maintenance, CPIC services, records quality control, accident reports, statistics, Freedom of Information and protection of personal privacy, and 24-hour data entry are among the many responsibilities within this Unit.

Police Clearance Checks

	2021	2022	2023
Employment	2892	3345	3219
Volunteering	1265	1803	1003
Students	1046	1122	1790
Submitted - Online	5343	6107	6087
Submitted - In-Person	139	163	153
Total	5482	6270	6240

Note:

The CKPS once again led the entire nation in the percentage of clearance checks completed via the online method versus in-person visiting to our Headquarters and sub-stations. **97%**

General Statistics

Freedom Of Information Co-Ordinator	2021	2022	2023
Insurance Requests	114	115	139
FOI Requests	250	230	307
Court Orders	14	11	25
Children's Aid/Office of Children's Lawyer	25	35	22
Municipality of CK Requests	40	58	48

Fingerprints Received	2020	2022	2023
Headquarters	1417	1295	1433
Courts	198	200	272

Motor Vehicle Collisions	2020	2022	2023
CKPS Investigated	1189	1214	1149
Collision Reporting Centre	496	710	907

CPIC	2021	2022	2023
ADD to CPIC transactions	12283	11900	12114
MODIFY to CPIC transactions	29178	25627	25101
REMOVE from CPIC transactions	4298	4585	4774

Criminal Records Administration	2021	2022	2023
Letters from Public Requesting File Destructions	7	15	14
Public Requests for Pardon of Local Police Records	54	46	50
Charges Settled	4611	4864	5775
C216 Fingerprints Submitted	1615	1521	1743

Citizen Online Reporting System (CORS)

	2019	2020	2021	2022	2023
Bicycle Registry	117	116	90	36	44
Breach of Bail Conditions	25	19	38	55	38
Community Agency Mandatory Reporting	127	112	72	52	47
Damage/Mischief to Property	31	56	50	52	64
Damage/Mischief to Vehicle	30	34	38	33	32
Key Holder Registration	75	88	52	26	29
Lost Property	33	37	28	38	15
Lost/Stolen License Plate	15	20	21	18	13
School Bus Video Submission	13	17	0	4	1
School Incident Mandatory Reporting	13	13	6	7	0
Security Camera Registry	45	100	61	52	25
Supplement	3	21	10	10	127
Theft From Vehicle	52	50	48	35	45
Theft Under \$5000	98	72	96	80	313
Vulnerable Person	48	36	50	44	33
Total	725	791	660	542	826

Note:

We continue to see consistent use of the online reporting system which helps to reduce the number of events in which a frontline officer is required to attend.

Citizens are continuing to take advantage of the Security Camera Registry (343 locations registered) which has assisted the CKPS in numerous investigations to date.

As well, we have 299 vulnerable persons registered with our program which has demonstrated to be an effective tool in instances where vulnerable persons have gone missing.

We saw a substantial increase in the number of Theft incidents reported online solely because of one business location in the core downtown area. Our Community Mobilization members continue to work with that business on curbing the unwanted behaviour occurring there.

Firearms/Training Section

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The firearms section consists of one member, **Constable Dwayne June** who is designated as a Firearms Examiner. The examiner is responsible for:

- examining, classifying and legislated reporting of all firearms that come into possession of the police service.
- managing the firearms inventory (returning firearms to lawful owners, destroying weapons ordered disposed of by the courts, etc.).
- testing of firearms involved in criminal investigations; and
- being a resource for the local crown attorney, other officers, and the citizens of Chatham-Kent for navigating the sometimes-complicated regulations involving weapons.

This role includes assisting officers with firearm investigations from the start of the investigation to completion in the court process. Dwayne is called on to provide expert evidence in court regarding firearms. Dwayne is responsible for liaising with Chiefs Firearms Office, and RCMP to ensure we are up to date with all firearms laws and storage requirements.

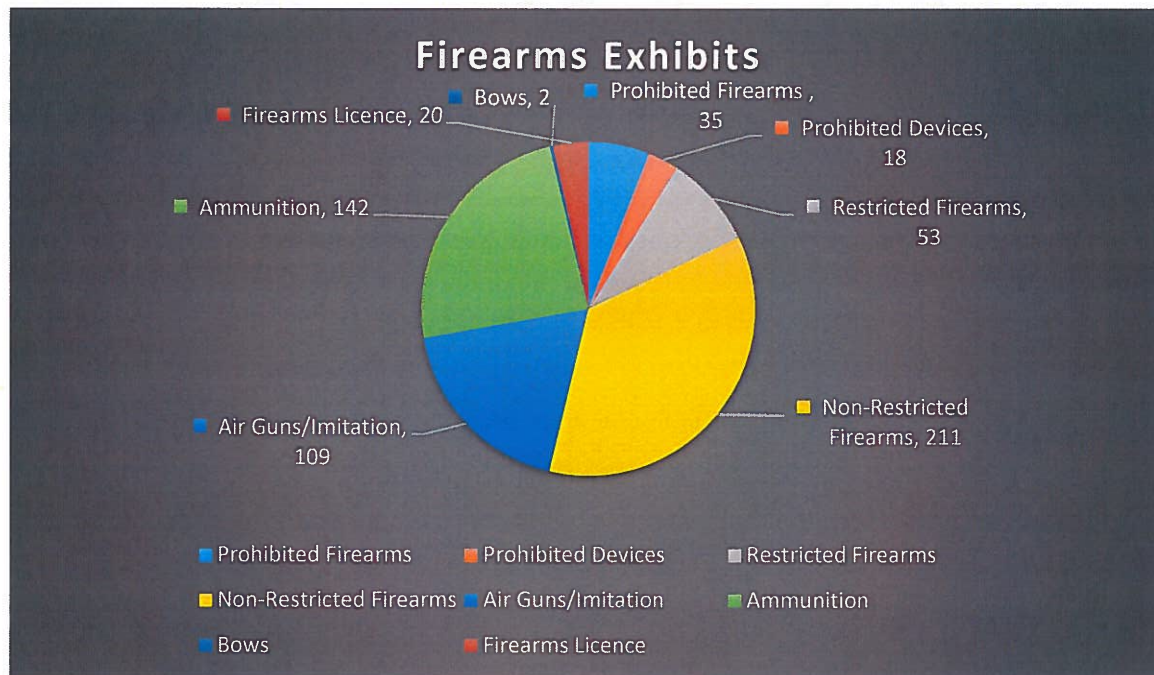
In addition, Dwayne is also a certified Use of Force trainer and assists with the three-week onboarding of new cadets, and three weeks prior to OPC deployment. Upon their return new cadets, spend approximately two weeks with training to ensure they understand the policy, and procedures of the CKPS, and prepare them for their coach officers. Dwayne is responsible for assisting the training Sergeant with the creation and implementation of lesson plans, and yearly training for the service. Dwayne delivers in-service training regarding Defensive Tactics, and Firearms re-qualifications for all officers.

In addition to Firearms, and Training Dwayne was designated as a Police Fitness Appraiser. Dwayne was responsible for implementing and facilitating 15 Ontario Fitness Pin test for members, as well as assisting in facilitating test for applicants to the service.

Regarding training, 2023 was similar to the previous year whereas Dwayne was heavily involved with the addition of numerous new cadets and preparing officers for OPC. Dwayne assisted in the onboard training in April, August, and November for the **18** new cadets which is a three-week program. Dwayne assisted with Pre OPC and Post OPC with officers which is two weeks. This training included Defensive Tactics, Use of Force, Federal Statutes, Provincial Statutes, Policy and Procedures, and Firearms. During the period of September until December Dwayne assisted with Inservice Training consisting of Firearms, Defensive Tactics, CEW, and Patrol rifle qualifications for our current members.

Regarding Firearms, duties there were **580 exhibits processed in 2023 compared to 373 in 2022**. This is a significant increase over last year, mostly due to two major incidents that occurred. Exhibits include non-restricted firearms (long guns), restricted firearms (handguns), prohibited firearms (certain classes of handguns and military weapons), prohibited devices

(conducted energy weapons, mace/pepper spray, brass knuckles) and ammunition. Dwayne makes himself available to assist Front line, CID, and Intel with their investigations, and is actively involved in numerous investigations.



The breakdown of 2023 exhibits processed is as follows.

- 109 pellet/BB rifles, pistols, and replica firearms
- 211 non restricted long guns (rifles/shotguns)
- 53 restricted firearms (handguns)
- 35 prohibited.
- 2 bow/crossbows
- 142 ammunition exhibits (various amounts and calibers)
- 18 Knives or Prohibited Devices, Weapons
- 20 Firearms Licenses

Dwayne conducted 21 major firearms investigations either as the lead officer or assisting along the investigation. The largest of all was CK23004397 where a public safety warrant was completed and over 50 guns were seized. The following incident numbers involved Prohibition Hearings, CK23006229, CK23011234, CK23026436, CK23060397 and CK23058948. There were 11 Crime Gun submissions for the year to CISO through Firearms Tracing.

In January of 2023 Dwayne was tasked by the RCMP to investigate 25 Separate individuals who had allowed their Firearms license to own prohibited or restricted firearms to expire over the period of COVID. At the completion of the investigation Dwayne was able to seize 17 firearms and assisted others with renewal. Numerous others were deceased and executors did not know the whereabouts of the firearms. These firearms were added to CPIC as lost. This investigation

took approximately 3 months to complete as Dwayne had numerous other tasks during the same period.

One firearms/ammunition destruction was completed on August 9, 2023. The destructions only occur when ordered by the courts or firearms/weapons are surrendered to the police for destruction. In total 132 lbs. of ammunition, 169 Firearms and 140 knives were destroyed.

Chatham-Kent Police Service Emergency Communications Centre Annual Report - 2023

In 2023 the Emergency Communication Centre (ECC) answered a total of 199,104 telephone calls which was a 0.2% increase from 2022.

The ECC dealt with 47,072 E911voice/non-voice calls this year of which 38% of the E911 calls were transferred to secondary agencies and 62% remained in the ECC to investigate for police or fire services.

The ECC delivered an average answer rate of 9 seconds in 2023. ECC maintained control over 23,5445 E911 calls received on behalf of Police or Fire services.

The ECC generated 69,285 CAD (Computer Aided Dispatch) events for Police and Fire services, a 7% increase from 2022.

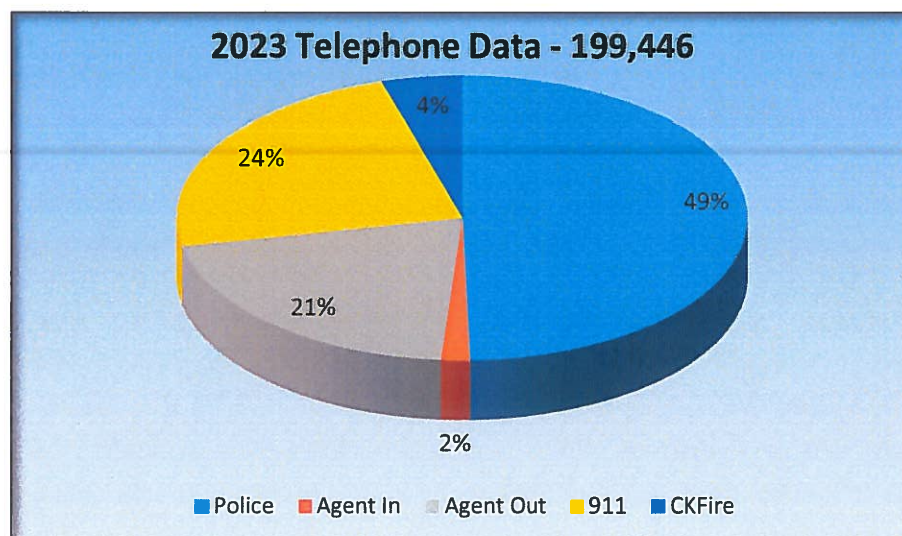
In pursuits to ready the ECC for an NG911 environment, the ECC had a new call handling software installed December 2023. This software provided a current platform that would manage/handle the transition to the NG911 network expected in 2024.

ECC STATISTICAL DATE AND RESOURCE INFORMATION

The following is the compilation of operational statistics for the Emergency Communication Centre for the year 2023.

TELEPHONE DATA

The ECC had a 0.2% increase in volume in comparison to 2022 answering 199,446 telephone calls.

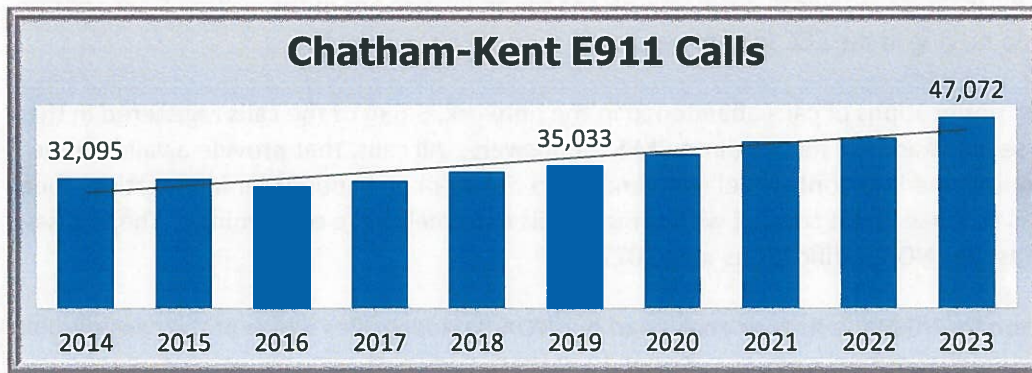


Telephone	2023												Year to Date			
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2023	2022	Difference	Variance%
Police	7,522	7,187	7,950	8,373	9,332	9,317	9,546	9,191	8,559	7,305	7,334	7,258	98,874	96,217	2657	2.7
Agent In	376	237	307	402	365	201	269	246	293	205	186	176	3,263	4,316	-1053	-32.3
Agent Out	3,854	3,376	3,615	2,396	2,287	2,377	5,223	4,456	4,117	3,418	3,041	2,936	41,096	47,813	-6717	-16.3
911	3,643	3,420	3,548	3,954	4,470	4,886	4,726	4,375	3,832	3,524	3,159	3,535	47,072	42,029	5043	10.7
CKFire	510	603	668	1,073	1,050	652	685	796	878	748	889	589	9,141	8,729	412	4.5
Total	15,905	14,823	16,088	16,198	17,504	17,433	20,449	19,064	17,679	15,200	14,609	14,494	199,446	199,104	342	0.2

10 Year Trend

Looking back over a ten-year period from 2014-2023 indicates a fluctuation in volume with both decrease/increases during this period.

In the past several years, there has been a significant increase in the call duration portion of our service delivery model related to social disorder/mental health issues, 911 call service delivery inclusive of call back procedures. All requiring lengthy telephone conversations to satisfy policy/legislative requirements on service delivery; a trend that continued through 2023.



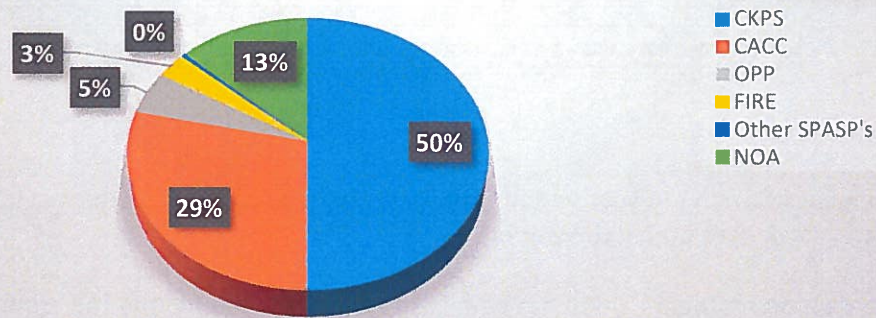
911 CALL DATA

The ECC receives 911 calls in two formats:

1. live calls that ring into the Emergency Communication Centre for answer and;
2. those classified as abandoned/no answer (NOA) in the network.

These notifications consist of any phone or device that dials the 911 emergency number and either hung up before a full connection is made at the PSAP or disconnected before answer. These NOA notifications logged in a web-based program where data is retrieved by ECO's and call back procedures are applied where possible.

Chatham-Kent 911 - 47,072 Calls



The No Answer Report (NOA) is granular in nature, recording all calls that enter the 911 network. This includes many call notifications/abandoned which are in the system 6 seconds or less which do not ring in the ECC for Answer.

Of the 6,094 notifications of calls abandoned in the network, 3,684 of the calls registered in the system ≤ 6 seconds and did not ring into CKPS for answer. All calls, that provide a valid phone number requires the ECO contact Cellular vendors to obtain phone subscriber information, then make efforts to make direct contact with same; this is extremely time consuming. The ECC saw a 19% increase for NOA notifications over 2022.

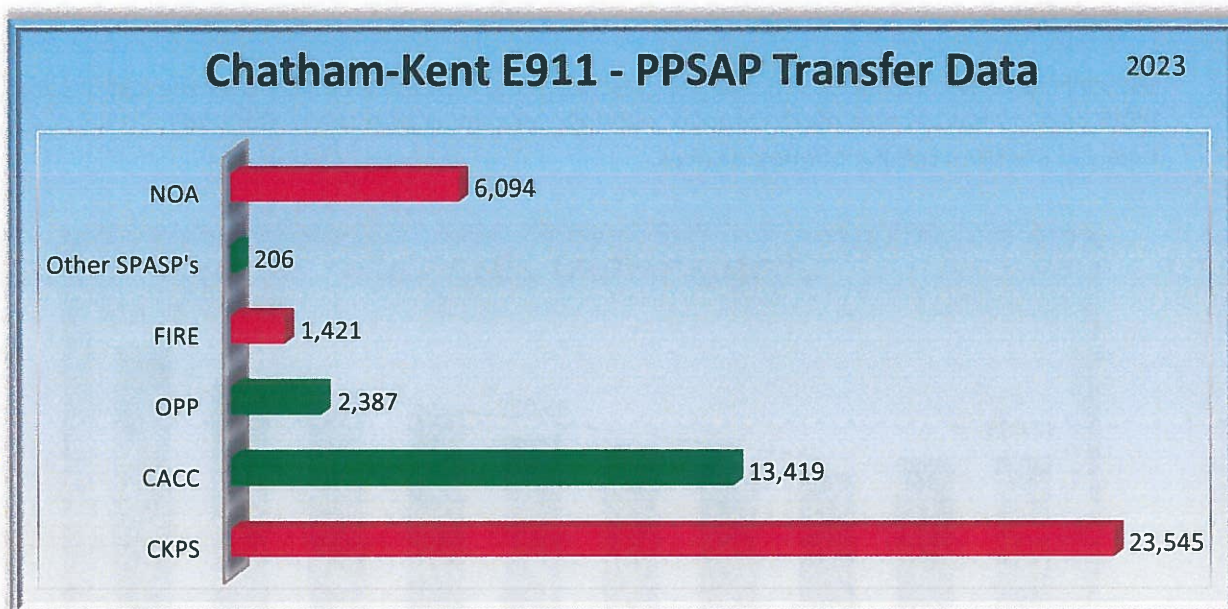
In preparation for NG911, a further analysis of our NOA data identifies which of the “answerable calls” have unregistered cell phones. Below is a representation of both answerable over/under 7 seconds of the NOA notifications where call back procedures can be performed. Of the 6,094 abandoned notifications received, only 4,609 were valid phone numbers and the rest were unregistered phones. The average time lapse for a caller disconnecting was 20 seconds.

No Answer Data-NOA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Abandoned unanswered >7 sec	49	62	82	102	98	87	118	119	109	63	51	43	983
Unreg cell phones > 7sec	5	6	14	16	10	15	19	6	10	10	14	5	130
Average Time before disconnect	20	24	17	23	14	17	19	31	19	19	20	23	20
Abandoned Calls <6 sec	496	261	322	364	442	488	364	344	232	73	132	166	3,684
Unreg Cell phones <6 sec	112	82	91	112	128	132	129	89	92	183	102	103	1,355
Total 911 Call Backs Required	428	382	404	466	540	575	482	463	341	136	183	209	4,609
% of No Answer 911 Calls	12	11	11	12	12	12	10	11	9	4	6	6	10
Unregistered Cell Phones	117	88	105	128	138	147	148	95	102	193	116	108	1,485

E911 voice and NOA data represent 24% of the 199,446 calls processed by the Emergency Communication Centre in 2023.

E911 – PPSAP Transfer Data

34% of the 47,072 E911 voice/non-voice calls processed were transferred to secondary agencies, displayed in green below. CKPS maintained 66% of the 911 calls received relating to police, fire or E911 hang up call (NOA); displayed in red.



E911 Answer Rate

In April 2020, the National Emergency Number Association (NENA) recommended a new industry standard for 911 answer:

- 90% of 911 calls answered ≤ 15 seconds
- 95% of 911 calls answered ≤ 20 seconds

In this calculation, any NOA notifications ≥ 7 seconds has formed part of this calculation. It is reasonable to assume that any call ≥ 7 seconds would have rung at least once in the Communication Centre for answer, therefore is calculated as an answerable call.

2020 NENA 911 Answer Standards	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Total Answerable Calls	3147	3012	3120	3462	3890	4251	4214	3936	3498	3258	2911	3261	41,960
Answered w/ 15 Seconds	3013	2,831	2,942	3206	3,633	3,974	3907	3,586	3,185	3050	2,733	3,116	39,176
Answered w/ 20 Seconds	3080	2,916	3,027	3328	3,777	4,119	4047	3,732	3,329	3151	2,824	3,204	40,534
90% answered <15s	96	94	94	93	93	93	93	91	91	94	94	96	93
95% answered < 20 s	98	97	97	96	97	97	96	95	95	97	97	98	97
Average Answer	8.18	8.66	8.80	9.27	8.87	8.80	9.22	9.71	9.76	9.04	8.82	6.67	9
Min time answered	3	2	2	2	2	2	2	2	2	2	2	1	2
Max time answered	89	91	87	100	73	86	107	101	72	95	85	89	90

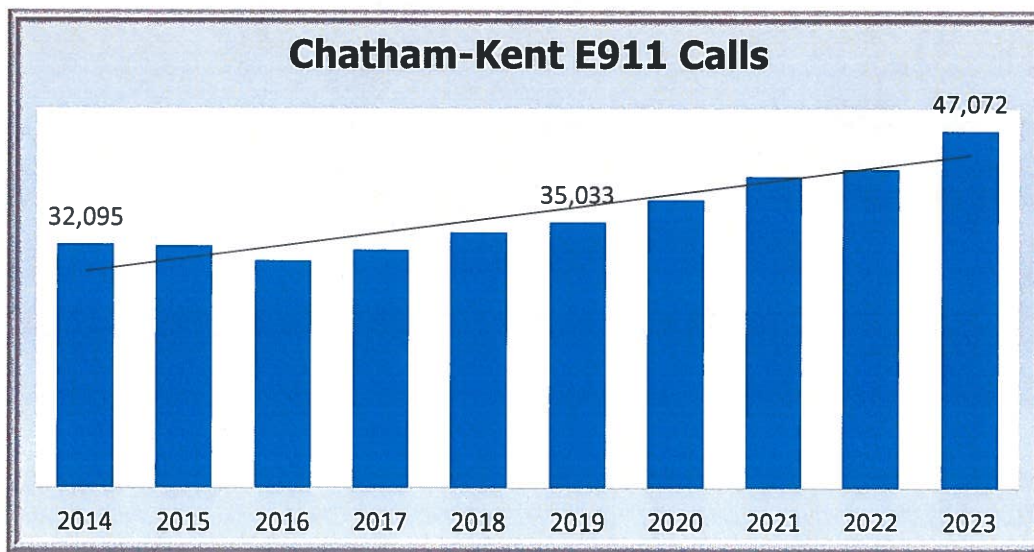
E911 calls have priority answer within the ECC and we strive to meet Bell's guidelines to answer an E911 call within 2 ring cycles once it has reached the ECC for answer. Based on the ECC's

performance in 2023, the quickest call answered within 2 seconds, the longest wait for answer was 107 seconds; our monthly average was within 9 seconds.

A typical ring cycle takes 6 seconds. Call answer stats have been maintained since 2002. The ECC has maintained an average answer rate of 9 seconds or less.

10 Year Trend:

911 calls have steadily increased over the past 10 years, increasing by 46% over the last decade. PSAP delivery has become more complex and time consuming over the past decade. 81% of calls received are from cellular phones/devices.



Wireless vs Landline Answered	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Wireless/Cellular	2,842	2,739	2,840	3,309	3,785	4,173	3,961	3,623	3,084	2,785	2,486	2,842	38,469
Landline	256	681	708	645	685	713	765	752	748	739	673	693	8,058
% Wireless	78	80	80	84	85	85	84	83	80	79	79	80	81.43

EVENTS

The ECC generated 69,285 CAD events in 2023 which represented a 7% increase in event volume from 2022.

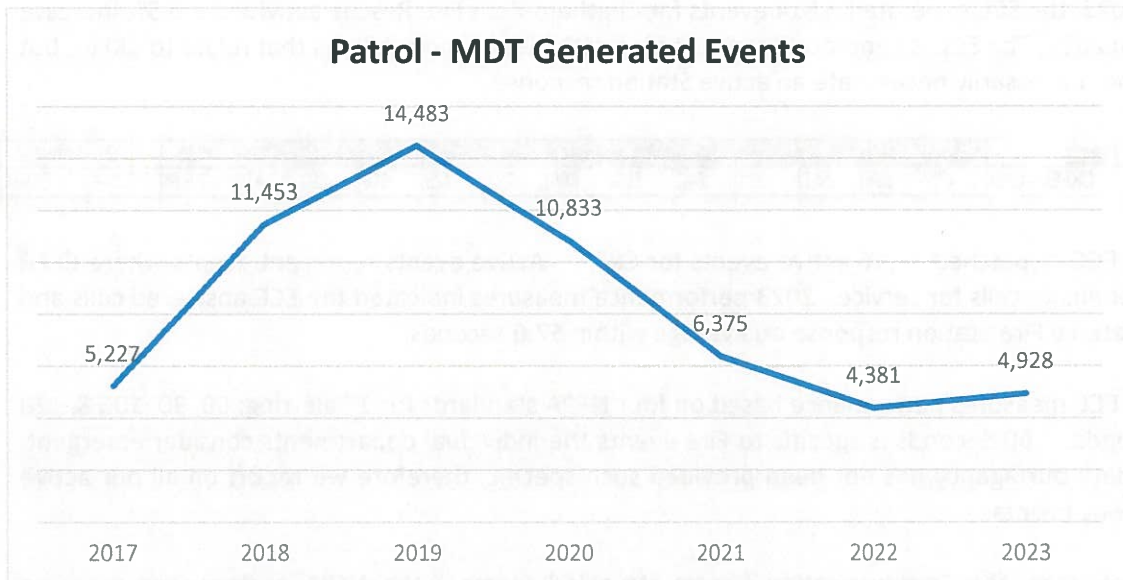
Events	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2023	2022	Difference	Variance%
Comm Centre - CAD	4,578	4,510	4,906	5,083	5,779	6,082	5,860	5,744	5,249	4,782	4,422	4,476	61,471	57,085	4386.0	7.1
CKFES - CAD	475	595	567	831	842	609	666	717	723	618	693	478	7,814	7,304	510.0	6.5
Sub - Total	5,053	5,105	5,473	5,914	6,621	6,691	6,526	6,461	5,972	5,400	5,115	4,954	69,285	64,389	4896.0	7.1

MTD Events:

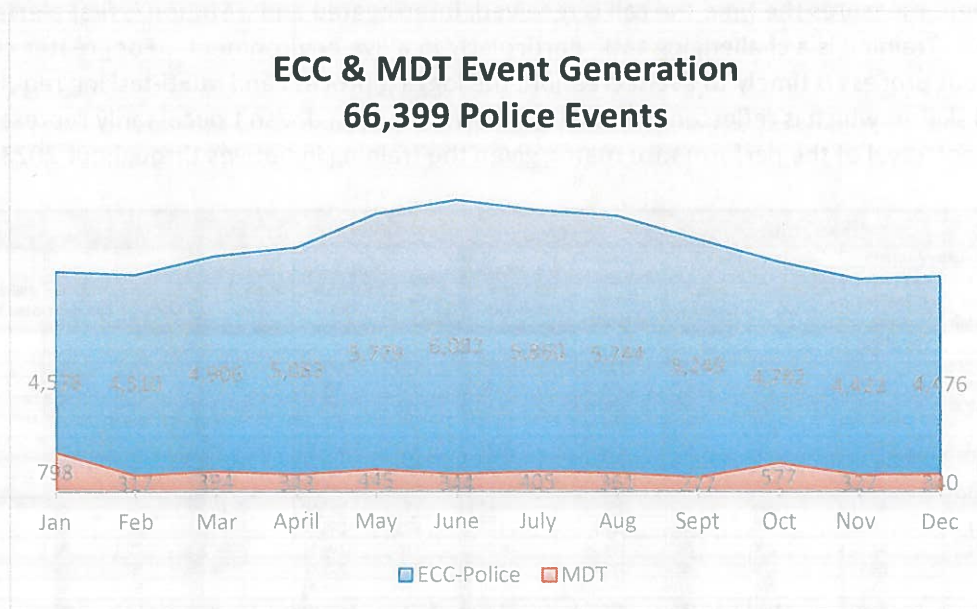
Mobile Data Terminals were implemented to the patrol division June 2017. Patrol generated 4,928 events on MDTs in 2023. This data represents event generation on MDTs by patrol on and does not depict officers' overall usage of the terminal functionality; that data does not have

visibility in this report. Overall generation is down by 29% compared to 2022, with an increase in 2023.

Events	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2023	2022	Difference	Variance%
Patrol Generated on MDT	798	317	394	343	445	344	405	361	277	577	327	340	4,928	6,375	-1447.0	-29.4



The Comm Centre is responsible for the monitoring/management of all CAD events that enter the dispatch queue generated by ECO's or MDTs; 66,399 Police CAD events generated in 2023.



Audio Activity

Due to software issues, we are unable to provide year end data for audio activity in the Communication Centre for phone/radio traffic. With the introduction of Solacom as the call handling system, the recording capacity for providing data will resume for 2024 report.

FIRE DISPATCH SERVICES

In 2023, the ECC generated 7,814 events for Chatham-Kent Fire Rescue activities, a 6.5% increase from 2022. The ECC is generating events to log activities/responsibilities that relate to CKFire but do not necessarily necessitate an active Station response.

Events	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	2023	2022	Difference	Variance%
CKFES - CAD	475	595	567	831	842	609	666	717	723	618	693	478	7,814	7,304	510.0	6.5

The ECC dispatched 3,116 active events for CKFR. Active events represent events where CKFR responds to calls for service. 2023 performance measures indicated the ECC answered calls and initiated a Fire Station response on average within 57.6 seconds.

The ECC measures performance based on four NFPA standards for 1st alerting; 60, 90, 106 & 120 seconds. 60 Seconds is specific to Fire events the individual departments consider emergent. To date our agency has not been provided such specific, therefore we report on all our active alerting events.

On average, the Communication Centre struggled to meet the NFPA performance measure standards for Fire dispatch services. 2023 saw a high volume of fire dispatch trainees throughout the year on several platoons which is reflected in the performance measure data when examining every events.

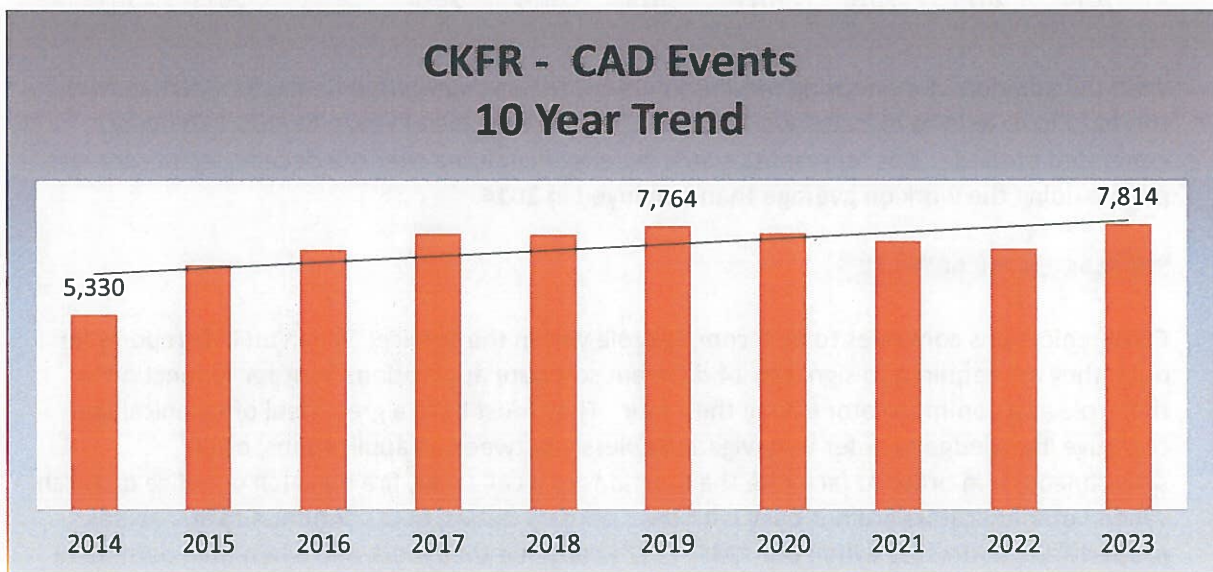
This element measures the time the call is received, interrogated and a Station is first alerted for response. Training is a challenging task, particularly in a live environment. For greater clarity, the tone out process is timely to event creation, the logging process and multi-tasking required is a learned skillset which is reflected in the data below. The data doesn't necessarily represent an accurate portrayal of the performance matrix given the training initiatives throughout 2023.

ECC Fire Dispatch - Performance Measures											NFPA Industry Standard				Telephone Data	
2023	ECC Performance Average			Event Creation #		Active Events - Time Allocation Hrs	% of Month ECC Time Active Fire Monitoring	Total CAD Events	Total Time Allocation - Fire Dispatch	Total % of Month for Fire Dispatch	60/80% Standard Emerg Calls	90/90% Standard	106/95% Standard	120/98% Standard	Non-Emerg CKFES lines	E911 Fire
Month	Event Create	Event Dispatch	Call Taking & Fire Stn First Alerting	Dispatched Active Events	Info - Tracking Events											
January	35.91	10.98	46.87	199	276	126.90	17.06	475	149.43	20.08	78	92	94	97	510	64
February	44.42	11.42	56.08	310	285	295.99	44.05	595	338.03	50.30	75	92	95	97	603	156
March	40.32	10.31	50.63	192	375	127.28	17.11	567	160.79	22.33	69	92	96	97	668	87
April	45.40	11.64	57.04	274	557	204.19	28.36	831	254.19	35.30	65	87	92	95	1073	119
May	48.17	12.38	60.68	289	553	210.47	28.29	842	224.42	30.16	60	83	92	95	1050	135
June	44.90	13.34	57.80	312	297	225.05	31.26	609	262.00	36.39	65	90	94	96	652	139
July	39.73	16.28	55.13	349	317	263.49	35.42	666	311.77	41.90	76	92	94	95	685	159
August	44.57	15.22	59.11	320	397	256.50	34.48	717	291.50	39.18	64	88	92	94	796	140
September	42.22	17.10	59.33	318	405	226.94	31.52	723	268.14	37.24	67	92	94	94	878	126
October	43.77	12.91	56.68	274	344	194.14	26.09	618	194.14	26.09	66	88	93	95	748	107
November	45.45	17.33	62.93	270	423	222.40	30.89	693	271.08	37.69	62	88	94	95	889	109
December	43.72	13.00	55.85	208	270	144.49	19.42	478	174.08	23.40	67	90	95	96	589	80
	43.88	13.72	57.60	3,116	4,223	208.15	28.66	7,814	2,899.89	33.34	68	90	94	95	9,141	1,421

The ECC logged an additional 4,698 events, which reflect other monitoring work done on behalf of each CKFES Station as well as fire information events for logging of fire alarm tests, open burns or any other relevant information required in order to facilitate the fire dispatch service. The illustration below indicates red for active events and yellow for logging/information event records.

10 Year Trend

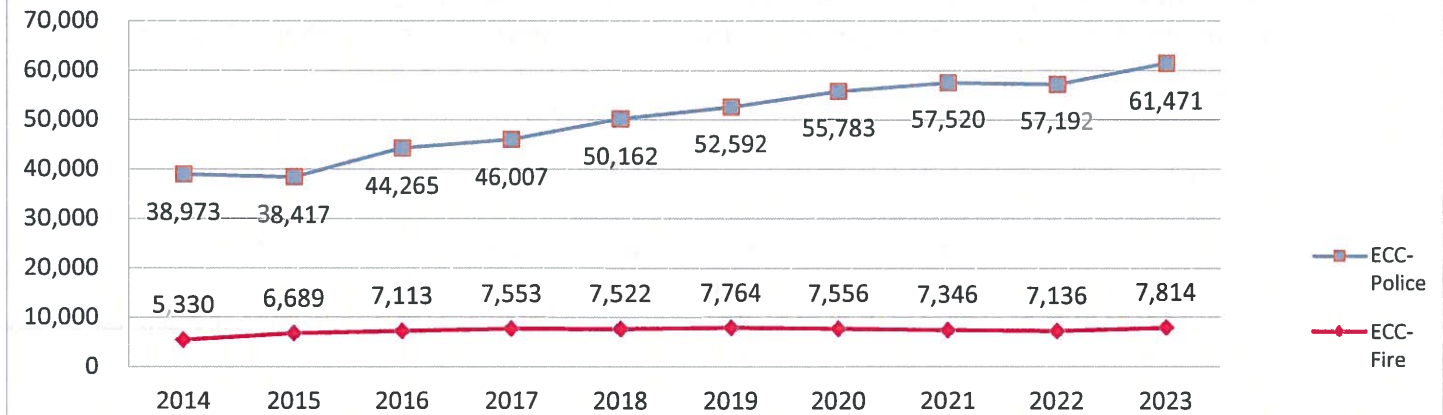
CKFR has changed administrative direction in the past ten years. Additionally, the ECC has transitioned its tracking of CKFES activities to better reflect the ECC time allocation associated to facilitating dispatch services. As a result, event generation for such tracking activities and active event generation have increased 46% over the span of ten years.



Police & Fire Event Activities

Over the last 10-year period, there has been a rise/fall in fire event activity, while in policing there has been a fall/rise of event generation during that same period with a steady incline over the past 7 years. The Emergency Communication Centre generated 24,982 more events than a decade ago for police and fire activities. This represents a 64% increase in volume while less people are doing the work on average, however we continue to recruit and work towards increasing our staff. *Below chart does not account for MDT generated events.*

ECC - CAD Event Creation - Police/Fire - 10 year Trend



With the addition of monitoring requirements in the Communication Centre for MDT activity, this has increased the dispatch workload over the past couple of years; 69,285 CAD events generated in 2023. This represents a 56% increase in volume over the decade, again with less people doing the work on average than employed in 2014.

SUPPLEMENTAL ACTIVITIES

Communications continues to be a complex role within the Service. When an ECO reports for duty, they are required to sign into 14 different software applications in order to function in their role as a communicator during their tour. They must have a great deal of technical and cognitive knowledge in order to navigate flawlessly between all applications, often simultaneously in order to facilitate the functions of a call taker, fire dispatch or police dispatch. When Communicators are not busy with their primary duties, ECO's continue to link persons, property and addresses within our RMS. ECO's continue their work and when time permits to purge the RMS system of duplicate addresses by merging files, which improves the integrity of our system information. They also keep up with intranet training as required.

PSAP TRANSITION TO NG911

With the onboarding of Sarah VandenBrand as NG911 Project Manager in 2022; I will defer comment to her on project status/progress.

PERSONNEL

In 2023 year was another challenging staffing year for the Emergency Communication Centre all the while the ECC continues to be a busy environment. Considering trends noted above, a significant increase not just in volume but severity of calls over the last decade has come at a cost to personnel. All tasks associated with the Communicator's role require time, which equates to resources.

There has been a continuous state of training for call takers and fire dispatch competencies with the intent to support platoons with 5 Communicators/Supervisor. This has been a daunting

task for personnel and not all trainees were successful. This initiative albeit needed, does create a tremendous burden to the staffing/workload ratio during the training process. We continue to mitigate fatigue issues and work towards a more stable working environment with ample resources to be able to adapt to the unpredictable working conditions.

Prepared by:



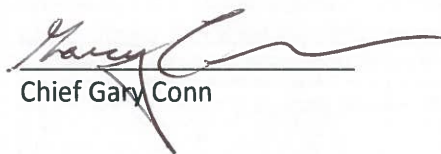
Inspector Jason Chickowski

Reviewed by:



Deputy Chief Kirk Earley

Approved by:



Chief Gary Conn

REPORT OF THE POLICE SERVICE**TO****THE CHATHAM-KENT POLICE SERVICES BOARD**

Board Report Number: 4.4 (Regular)

Date of Report: February 29th, 2024

Date of Board Meeting: March 6th, 2024

Reference: United Way donation request

Recommendation: Receive the report for information purposes and consider an amount (\$500.00) for a generalized donation to United Way to be funded from the Auction Account

Overview:

Please see attached request from United Way employee Ms. Joelle Detailleur along with attached correspondence in respect to specific programs offered by the United Way.

Detailleur mentions in her correspondence a donation from the Board back in 2022 supporting the "Because We Care" program. However, upon investigation Chief Conn could not find any such donation from the Board in regard to this program. Chief Conn later confirmed through the Association that the donation came from them in the amount of \$500.00.

Subsequently, please see attached official correspondence and program literature from the United Way. Unless the Board has a specific program they wish to donate to, Chief Conn recommends a \$500.00 "generalized" donation to the United Way from the Auction Account in order to match the previous donation from the Association and for assistance to all the worthy programs offered by the United Way.

Prepared by:


Chief Gary Conn

Larissa Jackson

From: Joelle Detailleur <JoelleD@uwock.ca>
Sent: February 8, 2024 3:08 PM
To: Larissa Jackson
Subject: RE: Question RE Program Being Present to CKPS Board

Hi Larissa,

I hope this email finds you well.

The initial ask for the donation would be for a generalized donation to United Way.

You could always send a donation to United Way and select that you wanted it to go to a specific designation. (ex. Back to school gift card program, or VON Kids circle)

I had wondered since we were coming up on our year end to the Campaign and your generosity of giving to the "Because We Care" back in 2022. If the association would consider having United Way come in to do a Presenataion of what we have been doing in the community and answer any questions you may have.

Please let me know if you require any further information or needed more clarification on anything.

Thank you,

Joelle

From: Larissa Jackson <larissaj@chatham-kent.ca>
Sent: Thursday, February 8, 2024 2:53 PM
To: Joelle Detailleur <JoelleD@uwock.ca>
Subject: Question RE Program Being Present to CKPS Board

You don't often get email from larissaj@chatham-kent.ca. [Learn why this is important](#)

Hello Joelle,

Chief Conn was wondering if you could send information package regarding the specific program you would like the money donated to. The CKPS Board will require the particular program information for approval process. For example, "Back to School" gift card program. Or, are you just looking for a generalized donation to United Way that is not for a particular program?

Thank-you,

TOGETHER.

We Can End Homelessness

500 people are unhoused in
Chatham-Kent each day.

Donate to the United Way.

Build a community where
everyone has a safe place to
sleep. Today, and in the future.

519.354.0430 uwock.ca

Donate Today.



United Way
Chatham-Kent



Your Donation Matters ...and it makes a difference!



United Way
Chatham-Kent

SUPPORTING EVERYONE TODAY

United Way in Chatham-Kent partners with organizations to meet the immediate needs of our unhoused neighbours.

- ROCK Drop-In (Wallaceburg) - United Way works with Reach Out Chatham-Kent (ROCK), 7 Generations Indigenous Cultural Friendship Centre, & the Municipality of Chatham-Kent to offer meals & connection.
- United Way supports direct outreach, mental health support, and harm reduction delivery, "meeting people where they are at."

BUILDING FOR THE FUTURE

United Way brings together affordable and deeply affordable housing partners in Chatham-Kent – supporting creative solutions. This fall, we joined nonprofit organizations across the province to create the "Bringing Affordable Housing Home" action plan for Ontario, creating solutions and building partnerships for the future.



Scan to donate or visit
uwock.ca & click "donate"

TOGETHER.

We Can End Hunger

One in five households in
Chatham-Kent is food insecure.

Donate to the United Way.

Build a community where
everyone has enough to eat.

Today, and in the future.

519.354.0430 uwock.ca

Donate Today.



Your Donation Matters ...and it makes a difference!



ADDRESSING FOOD INSECURITY

United Way supports programs across Chatham-Kent that ensure people have access to food.

- The Tilbury Information & HELP Centre is an essential service in the Tilbury area offering confidential and friendly food bank supports & access to critical services.
- Since early 2022, United Way has partnered with the Wheatley Area Food Bank & Wheatley Village Resource Centre offering food security and social services.
- ROCK Drop-In (Wallaceburg) & ROCK Outreach (Chatham) offer meals & connection.



Scan to donate or visit uwok.ca
& click "donate"

TOGETHER.

We Can Support Mental Health

There is no health without mental health. In C-K, about 1 in 5 people has a mental health condition or illness.

Donate to the United Way.

Build a community where everyone can be well. Today, and in the future.

519.354.0430 uwock.ca

Donate Today.



75
YEARS

United Way
Chatham-Kent

Your Donation Matters ...and it makes a difference!

SUPPORTING EVERYONE

The United Way supports creative solutions like the BeSafe App – it puts mental health resources directly in the hands of those who need them. (besafeapp.ca)

The Mental Health Wristbands initiative helps children & youth name their emotions instead of numbing them.

The VON Kids' Circle Bereavement program; Blenheim Youth Centre; Restorative Justice Chatham-Kent; Linck Child, Youth, & Family Supports; & Learning Disabilities Association of Chatham-Kent all offer programs that promote mental wellness for kids – ensuring they can realize a bright and hopeful future.



Scan to donate or visit
uwock.ca & click "donate"

75
YEARS



United Way
Chatham-Kent

TOGETHER.
#75YearsofCaring

Holiday Update, 2023



THANK YOU! You are the reason the United Way in Chatham-Kent celebrates 75 years of caring. Through a pandemic, floods, fires, and downturns we've supported each other.

When a crisis occurs, we're there - a trusted neighbour providing information, support and emergency funding. When the most vulnerable in our community need support, we partner with a network of organizations and agencies to ensure that no one is left behind.

In 2023, your United Way funded programs at eight agencies, supported our communities directly in Tilbury & Wallaceburg with critical services, positioned kids and teachers for a successful school year, and put mental health resources in the hands of those who need them.

Thank you for 75 years of a caring community - Together

TOGETHER. We supported students and families across CK

BaCK to School Gift Card Program

- \$48,100 raised
- 497 students registered via local agencies
- 465 students registered via Eventbrite

Teachers' Totes Program

- \$16,500 raised
- 41 Schools across CK received a tote
- 2,500+ items distributed to elementary & high schools



Solid Rock Cafe in Tilbury is funded through United Way

**HAPPY
HOLIDAYS**

Wishing you and your loved ones the best of the season! Thank you for your continued partnership in caring for the most vulnerable across CK.



I WOULD LIKE TO MAKE A GIFT TO UNITED WAY

- ☐ **ONE-TIME DONATION** \$
- ☐ I have enclosed cash or a cheque payable to United Way of Chatham-Kent
- ☐ I would like to make a one time donation by credit card.

- ☐ **SMALL DONATIONS OVER TIME MAKE A BIG IMPACT**
- I authorize United Way to withdraw \$ monthly
- ☐ Monthly (For 12 consecutive months) ☐ 1st of month
- ☐ Monthly Automatic Renewal ☐ 15th of month
- (I understand my monthly donation will continue until I notify United Way of any changes.)

Name to Include on Your Charitable Tax Receipt:

Monthly contributions can be made by credit card or attaching a void cheque
One-time gifts can be made by credit card or cheque payable to United Way of Chatham-Kent
You can also make your donation online! Visit our website at uwock.ca to get started.

SIGN AND DATE Signature: _____

Name: _____
Address: _____
Phone: _____
Card#: _____ Exp: _____

Date: _____

By signing this form, you agree to allow United Way to retain your information, which may be used to contact you in the future. Privacy Statement: The information provided is confidential and will not be shared with any other person or organization. A tax receipt is issued for donations of \$10 or more. You will receive an annual tax receipt for the total amount of your donation. Terms and conditions of pre-authorized bank withdrawals or credit card payments are available upon request or uwock.ca/about-us/faqs. United Way is a registered charity. Registered Charity Number: 11527 6166 1110001

TOGETHER. We made sure no one was left behind in CK

75
YEARS



United Way
Chatham-Kent

In 2023, we supported:

Blenheim Youth Centre

- Programs in Blenheim & Tillbury

Learning Disabilities Association of Chatham-Kent

- Tutoring & social skills programs for success

Link Child, Youth, & Family Supports

- Establishing the Keeping TraCK program to collect data on child & youth wellbeing in CK

New Beginnings Acquired Brain Injury

- Access to leisure & rehabilitation programs for stroke & acquired brain injury survivors

ROCK Missions

- Outreach to people experiencing homelessness

Restorative Justice Chatham-Kent

- Funding Positive Strides & supportive programs for children & youth

Ska:na Family Learning Centre

- Development of the 7 Generations Indigenous Cultural Friendship Centre

Kids' Circle Bereavement Program (VON)

- Grief support for kids & teens experiencing loss

Building community

Tilbury Information & HELP Centre

- Food bank, Service Canada hub, seasonal gift, & free community computer-use services

Wallaceburg Drop In Services

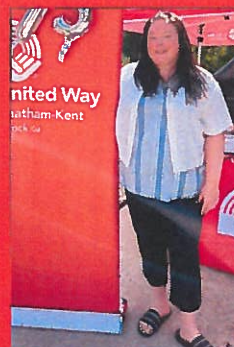
- Offering meals, rest, shelter from weather extremes harm reduction, & access to service

Wheatley Village Resource Centre & Area Food Bank

- Providing navigation services, social supports & food security following the Wheatley explosion

TOGETHER. We can do it... Again!

Scan with your phone's camera
to donate - or visit uwock.ca &
click "donate"



A few of our partners from left to right: ROCK Missions - Michelle & Renee Geniole; VON Kids' Circle - Erin Crow; Restorative Justice CK - Andrea Robertson; Blenheim Youth Centre - Emily Robert

WOMEN UNITED™ HELPING WOMEN AND CHILDREN

☐ I would like to know more, please contact me

Phone: _____

Email: _____

☐ I would like to support the work Women United is doing in CK \$ _____

☐ I would like to become a member of Women United and included a donation of \$1,200

Name: _____

Address: _____

Phone: _____

Card #: _____ Exp: _____

☐ Please charge my credit card for a one-time gift

☐ Please charge my credit card \$ _____ on the

☐ 1st each month

☐ 15th each month

SIGN AND DATE Signature: _____

Date: _____

By signing this form, you agree to allow United Way to retain your information, which may be used to contact you in the future. Privacy Statement: The information provided is confidential and will not be shared with any other person or organization. A tax receipt is issued for donations of \$10 or more. You will receive an annual tax receipt for the total amount of your donation. Terms and conditions of pre-authorized bank withdrawals or credit card payments are available upon request or uwock.ca/about-us/faqs



United Way
Chatham-Kent

TOGETHER.
#75YearsofCaring

Holiday Greetings from Chris Appleton, President & Maureen Geddes, Interim CEO

Together we built a lasting legacy of caring. The United Way in Chatham-Kent invests your dollars to ensure no one is left behind as they face the challenges of daily life. We know the need is greater than ever. Rising costs mean people must make hard decisions to meet basic needs – such as buying groceries or paying rent. Food bank visits are up at the Tilbury Information and HELP Centre, people continue to be welcomed at Wallaceburg Meals & More, which we fund in partnership with ROCK Missions and the Municipality of Chatham-Kent, at 7 Generations Indigenous Cultural Friendship Centre.

Our partner agencies – supported by United Way Community Impact Grants – work hard to support children & youth, address mental health, and the needs of the most vulnerable in our community.

None of this can happen without you! Together, we bring hope. Together, we've weathered a pandemic, emergencies, and crises as we care for our neighbours. Chatham-Kent is a caring community, ready to step forward.

This year, the United Way has faced its own challenges, and we are humbled by the support shown by our corporate partners and individual donors – like you. We are coming back stronger than ever, determined to remain a trusted presence in the decades ahead.

For all your support and for your decades of caring, now and in the future, thank you.

Chris Appleton

Maureen Geddes



NOVEMBER 28 Giving Tuesday

Online, on the phone, or in-person. Visit uwock.ca/donate; call 519.354.0430, or email marge@uwock.ca
#GivingTuesdayCA

Your donation matters -- and it makes a difference

	\$10 Can fill a grocery bag at a local food bank		\$25 Can provide hygiene essentials to those in need		\$50 Can provide warmth and connection in Wallaceburg
	\$100 Can help families access services at the Tilbury HELP Centre		\$200 Can keep Van with a Plan on the road for a month		\$350 Can fill a bin with items to support student success

No matter where you are in CK, your donation has an impact.
And remember, what's raised here, stays here -- always.

WOMEN UNITED

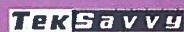
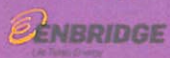
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TOGETHER, FIGHTING PERIOD POVERTY.



Thank You to our volunteers



...and our dedicated Women United members!

Your Women United at Work

As 2023 comes to a close, it's time to reflect on how Women United helped support women and their families across our community this year.

This year, Women United:



Provided much-needed funds for the United Way of Chatham-Kent's BaCK to School program.



Kick-started funding for the BeSafe App. This initiative of the Mental Health social planning table puts local mental health resources and supports in the hands of people who need them, when they need them.

To know our members, with their donations, helped so many of our family, friends and neighbours is certainly worthy of a huge
THANK YOU!

Once more Tampon Tuesday highlights how generous Chatham-Kent can be. Now with 25 agency recipients, compared to 18 pre-pandemic, we know the need is growing!



It has been a very busy and rewarding time. Knowing our members, with their donations, helped so many of our family, friends and neighbours is certainly worthy of a huge **THANK YOU!**

The Women United Executive Committee would like to thank our members for their on-going support of women and their families across our municipality. Please join us, once more, into 2024. We ask for your help by encouraging like minded women to support those less fortunate than ourselves.

Sincerely,

Your Women United Executive Committee Team

Ruth Dekker - Chair
Mary-Lynn Lister Santavy
Karen Kirkwood-Whyte
Julie Faas
Dava Robichaud

Kelly Jones
Beth Ortibus
Libby Passmore
Monica Vandellen
Staff Support - Margery Muharrem



Thank You!

